



WALK OFF THE EARTH CONCERT ON JULY 13, 2024

We are excited to remind you about the upcoming Walk Off The Earth concert on July 13, 2024, at the **Red Deer Resort & Casino Event Centre**.

Doors Open 6:00 pm

Walk Off The Earth 7:30 pm

**All times are subject to change*

RECOMMENDATIONS:

LIMITED PARKING: Due to the large number of attendees, parking will be limited. Please arrive early, consider carpooling or getting a ride.

PAYMENT OPTIONS: Please bring cash for drinks. Concessions, merchandise, electronic payment & ATMs are available inside the hotel.

TICKET SCANNING: Please print your tickets or have the barcode ready on your phone for scanning before entry.

SEATING: General admission is standing only. VIP tickets include limited seating.

SPECIAL OFFER:

Book a room and receive 10% off the best available rate. Simply show or provide your ticket number. Please note that this offer is subject to availability. For reservations please call, 403-346-2091.

CONCERT RULES

Any of the above violations will result in direct non-entry and removal from the premises, with notification and the possibility of RCMP involvement.

PROOF OF ENTRY

You must present the confirmation email with the code for scanning upon entry.



HEALTH & SAFETY

- Stay hydrated and drink lots of water
- You may bring a handheld mini plastic fan, as the venue may get warm due to the crowd. Metal blades are not allowed.
- Do not bring prohibited items into the event and follow entry protocols including, but not limited to firearms, knives, and other sharp objects that can harm others.
- Follow instructions from event staff – they are here to help.
- If you see something, say something - report safety and security concerns immediately to event security and staff

ALCOHOL & BEVERAGE POLICY

No outside beverages are allowed in the Event Centre at Red Deer Resort & Casino. However, beverages will be available for purchase inside the venue in designated areas and wristbands will be available for alcoholic beverages.

BACKPACK, BAG, & PURSE SEARCHES

Backpacks and other oversized bags are not permitted inside the venue. Small purses, totes, and clutches will be allowed, and we strongly suggest bringing a clear bag for expedited entry. Please note that searches will happen on all bags. The Event Centre at Red Deer Resort & Casino has the right to refuse entry at discretion for any justifiable reason.

- Bags that are clear plastic and do not exceed 12” x 6” x 12”. NO BACKPACKS.
- Small clutch bags, which cannot exceed 6” x 9” in size, with or without a handle or a strap
- One-gallon clear plastic freezer bags (Ziploc bag)
- Medical Bags or kits are acceptable and will be searched at the gate.

FAN SIGNS/BANNERS

Any patrons carrying a banner, flag, or sign must be considerate of fellow attendees. Signs with inappropriate language will be confiscated immediately. All signs must be held, not waved unsafely. Please be courteous when holding signs and raise them only at appropriate times, such as during song breaks or when the entertainment act requests.

ENTRY & RE-ENTRY

We have one entry point and exit into The Event Centre at Red Deer Resort & Casino. Reentry is acceptable via wristbands and ticket scan.

FOOD & BEVERAGE POLICY

- No outside food or snacks are allowed inside the venue.
- Fans may bring baby food, formula, and milk in plastic containers.
- We recommend that guests who have special dietary needs, such as diabetic needs or gluten-free needs, pack food in a cooler and leave it in your vehicle. You can exit the park and re-enter with a hand stamp. Guest with allergy restrictions can bring packed food with no glass containers.



CODE OF CONDUCT

The Red Deer Resort & Casino Event Centre is committed to providing a safe, comfortable, fun, and enjoyable experience for its guests and patrons. As a guest or patron, individual conduct must be legally appropriate, respectful, and not offensive/abusive to other guests/patrons or Red Deer Resort & Casino associates.

GENERAL GUEST RULES AND PROHIBITED ITEMS

- No contraband (illegal drugs).
- No professional cameras, selfie sticks, detachable lenses, or video recording devices.
- No smoking in the venue (including e-cigarettes).
- No outside food or beverages.
- No weapons, including pocket knives.
- No gang wear or affiliated colours.

MINORS

As this is a family-friendly event, minors are welcome with adult supervision at all times.

SMOKING POLICY

The Event Centre is a smoke-free facility. However, Red Deer Resort & Casino is a smoke-friendly environment with designated outdoor areas.

GUEST UNACCEPTABLE BEHAVIOR

- Foul/abusive language, obscene gestures, or violent behavior of any kind.
- Impairment related to alcohol or drug consumption.
- Smoking of any substance (including e-cigarettes).
- Sitting/standing in locations other than your ticketed area.
- Use of compressed gas air horns or loud items.
- Disruption of the event includes throwing objects and trespassing in undesignated or restricted areas.
- Fighting or making threatening remarks or gestures.
- The use of aggressive, offensive, or abusive language and actions.
- Violent behavior includes fighting, taunting, and threatening comments or gestures.
- Displaying signs or clothing with obscene, offensive, gang affiliation, or indecent messages.
- Refusal or inability to produce a valid ticket
- Any action that impedes the enjoyment or safety of other guests or interferes with the event.
- Violation of provincial or federal laws.